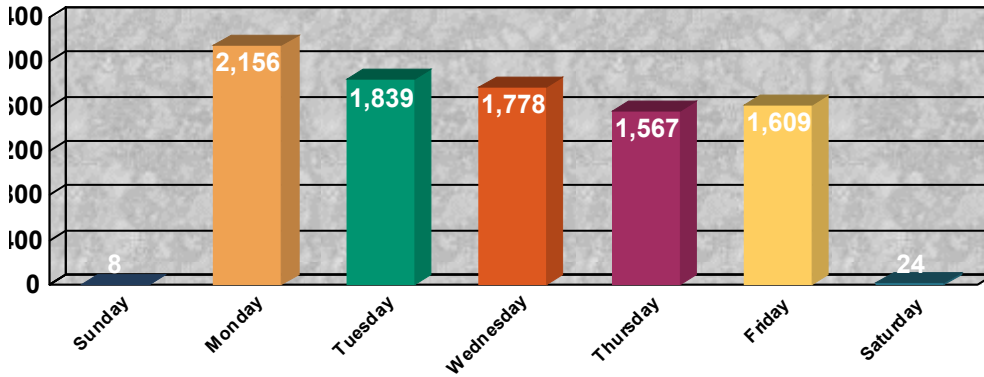


**YOUR
COMPANY**

IVR Statistics: Call Arrival by Day/Time

For Dates **between 7/1/2013 and 8/31/2013**



Left Message to be Called Back: 184

Dealer Calls: 2,852

Homeowner Calls: 5,596

Transferred to Agent: 7,379

	Sun	Mon	Tue	Wed	Thur	Fri	Sat	Total
12 AM	0	0	0	0	0	1	0	1
1 AM	1	0	0	0	1	0	0	2
8 AM	0	39	46	32	24	32	2	175
9 AM	0	261	215	185	190	161	1	1,013
10 AM	1	254	215	243	170	190	5	1,078
11 AM	2	238	181	188	188	207	2	1,006
12 PM	0	271	197	184	169	196	3	1,020
1 PM	1	180	182	163	121	153	2	802
2 PM	1	254	232	215	200	197	2	1,101
3 PM	0	253	193	212	195	195	0	1,048
4 PM	0	222	189	181	167	140	1	900
5 PM	1	135	149	139	102	102	2	630
6 PM	1	40	37	32	31	29	2	172
7 PM	0	6	0	3	5	4	0	18
8 PM	0	2	1	0	0	2	1	6
9 PM	0	0	2	0	3	0	1	6
10 PM	0	0	0	1	1	0	0	2
11 PM	0	1	0	0	0	0	0	1
Total	8	2,156	1,839	1,778	1,567	1,609	24	8,981

